

## WATCH REPAIR FORM

### RETURN INFORMATION

NAME	DATE	
ADDRESS		
CITY	STATE	ZIP
DAYTIME PHONE	HOME PHONE	
EMAIL		

### REPAIR INFORMATION

IS THE WATCH RUNNING?: <input type="checkbox"/> YES <input type="checkbox"/> NO	HAS THIS WATCH BEEN SERVICED BY SHINOLA BEFORE? <input type="checkbox"/> YES <input type="checkbox"/> NO
PLEASE, FULLY DESCRIBE THE PROBLEM HERE:	IF SO, FOR THE SAME ISSUE? <input type="checkbox"/> YES <input type="checkbox"/> NO

**SKU #** \_\_\_\_\_ (Can be found on the case back)

**ORDER #** \_\_\_\_\_

### WHEN REQUESTING WARRANTY AND OTHER WATCH REPAIR:

Should you require work under warranty, please send in your watch, a copy of your sales receipt and/or the Certificate of Warranty, and a completed watch repair form, which can be found on the Filson website (filson.com), to the authorized international watch service center listed below.

Your FILSON watch has a lifetime limited warranty. Please refer to your Owner's Manual for details.

All covered components will be repaired or the watch will be replaced free of repair charges, if it proves to be defective in material or workmanship under normal use.

### THIS WARRANTY DOES NOT COVER:

- Battery, leather strap or buckle.
- Damage resulting from improper handling, lack of care, accidents, or normal wear and tear.
- Water damage unless marked water-resistant
- Damage resulting from the negligent or improper repair by any service provider other than a Shinola authorized service provider.

For service work that is not covered under this warranty, the service center may perform the services you request for a charge (along with the aforementioned prepaid service and handling fee) dependent on watch style and type of work requested. These charges are subject to change. Such charges will be notified and agreed by you prior to performing the services.

### SHIPPING INSTRUCTIONS:

We suggest that you send your item to us via an insured, traceable means, such as UPS insured or insured mail. Shinola is not responsible for product lost or damaged during shipment. Properly pack your watch to protect against possible damage in transit. **Do not send the watch in the original packaging, it will not be returned.** Please enclose a copy of your proof of purchase, if available. If you have questions, please contact us at 1-844-744-6652. **Please allow 4 to 6 weeks from the date we receive your package for your watch to go through the repair process.**

### DID YOU...

- Remember to enclose your watch(es)?
- Include one form per watch?
- Enclose a copy of your proof of purchase(s)? (if available)
- Affix this label to your package?

### PLEASE CUT LABEL AND ATTACH TO PACKAGE

**SHIP TO: SHINOLA SERVICE CENTER**

**ATTN: REPAIRS DEPT.**

**485 W. Milwaukee St.**

**Detroit, MI 48202**

INCLUDE THIS FORM WITH YOUR WATCH WHEN SENDING IT IN FOR REPAIRS. ONE WATCH PER FORM, PLEASE.